SAND PEBBLES COVID-19 UPDATE

Dear Owners:

The safety and well-being of our owners, guests, vendors, and resort staff is our top priority. Sand Pebbles has been temporarily closed in accordance with State and Local regulations. The resort will reopen on June 13, 2020 per the County of San Diego lodging restrictions due to COVID-19.

For the safety and well-being of all, please always wear a facial covering when you leave your unit. Please help us to help you stay safe.

In the meantime, we are working to ensure the resort and all units are ready to go soon. We are closely monitoring and following the guidelines from the San Diego County Health Department, State of California, and the Centers for Disease Control (CDC).

Here are some key items now in place for resort operations.

- All cleaning and disinfectant products meet the recommended EPA guidelines.
- Enhanced cleaning procedures between check-outs; please be patient if it takes us a bit longer to ready your unit.
- Hand sanitizer available in common areas.
- More frequent spray and wipe down of high touch, public areas will be ongoing.
- Additional cleaning materials will be available upon request.
- Plexi-glass screens in place at the resort lobby check-in desk.
- Common area furniture will be rearranged per social distancing guidelines.
- Resort staff has been trained on prevention and care measures.
- Resort staff will wear the necessary PPE items (masks are a must for all).
- Resort staff will be dispatched immediately for urgent maintenance issues; please practice required social distancing while they are in your unit. For minor maintenance issues, please report it to the resort office and it will be taken care of after check-out.
- Mid-week towel service is temporarily modified so that items will be bagged and provided at your unit door.
- Stay-over cleans will be limited in scope.

We will do our utmost to make sure that hygiene and cleanliness remain top priorities. Resort management along with your Board of Directors will continue to monitor as changes occur and update all procedures as needed. Thank you for your continued support.